CSHCS INFO #16-2013 - myHealthButton Expansion
Mon 7/8/2013

Greetings!

As you may recall, last year many CSHCS/Medicaid clients were invited to participate in the 'myHealthButton' project for Medicaid beneficiaries. myHealthButton is a free mobile app that gives real-time access to Children's Special Health Care Services (CSHCS), Women, Infants & Children (WIC), or Medicaid benefits instantly and securely.

The project has expanded to include CSHCS clients who do not have Medicaid (T5 only clients). The attached letter is being mailed to T5 only families statewide, approximately 8400 households.

The latest version of the myHealthButton app was released on June 24, 2013. A new feature for CSHCS is a display of Payment Agreement balances and history as well as access to the CSHCS Payment site to submit an online payment. Improvements to the download, registration and log-in process were also included in this release.

To ask questions about myHealthButton or report problems with the app, families can call the **Beneficiary Help line at (800) 642-3195** or send an email to MDCH-MyHealthButton@michigan.gov.

More information about the app is available on the myHealthButton website: https://myhealthbutton.cns-inc.com/ce/mipilot.html.

FAQs:
What is the myHealthButton? **myHealthButton is a mobile app which allows clients to view benefit information instantly and securely from a smartphone.**
How much does the app cost? **myHealthButton is free.**
Can anyone download and use the myHealthButton app? **myHealthButton app is available for anyone who currently has Medicaid or CSHCS coverage.**
What features are available? **Some current features are: a photo of the client's MiHealth card, a list of the client's active Benefit Plans, a display of CSHCS Authorized Providers, Qualifying Diagnosis, Payment Agreement information and a link to the CSHCS payment site, Food Balance for WIC, a Medicaid Provider search function to find Fee-for-Service providers "near you" or by choosing specific criteria, plus much more that will make accessing Medicaid information more convenient.**